



Service Form

First name: _____ Middle name: _____ Last name: _____

Phone number: _____

Email address: _____

Address: _____ City: _____ State: _____ Zip: _____

Date of purchase: _____ Place of purchase: _____

Type of marker: _____ Serial number: _____

Initial issue with the product:

- Service product subjected to \$25.00 inspection fee. Owner is responsible for all rendered service not covered under limited lifetime warranty, including shipping costs, parts, labor and/or installation fees. Service fee is based on service type per customer's request.
- **Service form** and **original purchase** receipt must be submitted with the marker for warranty process. Failure to provide proof of purchase will automatically remove the warranty process.
- If marker is un-repairable it will be returned as is at customer's own cost.
- **CUSTOMER HAS 15 DAYS TO TEST THE SERVICE MARKER UPON DELIVERY CONFIRMATION. ANY CLAIMS MUST BE FILED WITHIN THIS PERIOD. ANY CLAIMS AFTER THIS PERIOD WILL BE DISREGARDED.**

WARRANTY: Dangerous Power warrants the products to the initial retail purchaser to be free from factory defect in original materials and/or workmanship for 12 month from the original date of purchase, with the following exceptions:

1. Disposable parts such as batteries, o-rings, seals, micro switch, air pressure hose, rubber and/or plastic material parts are not included in the warranty claim.
2. Electronic parts such as eye sensor, solenoid and circuit board on the marker are fully warranted for 1 year from the original date of purchase.
3. Bolt and striker systems of the marker are fully warranted for 6 month for the original date of purchase.
4. Surface damage (scratches and nicks) or operation failure due to accident, neglect, modification, normal wear, operator error, maintenance by anyone other than a DP authorized dealer, misuse, improper disassembly and reassembly, are expressly not covered under warranty.

I have read and agree to the Term and Condition listed above, please click

Signature: _____ Date: _____

If you are under the age of 18, please have a legal guardian sign below:

Signature: _____ Date: _____

Mail In Instructions

1. Please email service@dangerouspower.com for the Return Authorization Number (RMA number), **RMA NUMBER MUST BE WRITTEN CLEARLY ON THE OUTSIDE OF THE PACKAGE. ANY PACKAGE WITHOUT RMA # WILL BE REFUSED AND RETURNED TO CUSTOMER.**
2. Complete the service form, please specify the issue you experiencing with your marker so our technician will not miss any hidden issue.
3. Wrap your marker in good protections materials and use a reliable carrier to mail it to the address below. Please do not include any accessories such as barrels, tools, carrying case ext. DP ENGINEERING will not be responsible to store and return any accessories.
4. Original purchase receipt is required for warranty verification process.

*Disclaimer: Please note if marker is un-repairable it will not be serviced and it will be returned to the owner at customer's own expense.

Mailing address:

DP Engineering
RA# _____
17128 Colima Rd. Ste 609
Hacienda Heights, CA 91745